

## FREQUENTLY ASKED QUESTIONS AND ANSWERS

<b>Do I need to bring sheets for the beds?</b>	No, sheets and duvet covers are provided and all beds are made for your arrival.
<b>Do I need to bring towels?</b>	No, towels are provided for the showers for stays of 3 nights or more. But you will need to bring pool towels if you wish to use the Pool. Pool towels are available for hire from us.
<b>Do I need to bring tea towels?</b>	No.
<b>Is the gite accessible for people with disabilities.</b>	3 of our gites can be accessed by people with disabilities. Please discuss your requirements with us before arrival.
<b>Is the gite child friendly?</b>	Yes, we have a stairgates. Travel cots and high chairs are available upon request.
<b>Will the pool be open?</b>	The swimming pool is generally open from mid-May to the end of September (weather permitting).
<b>What is the opening and closing times for the Pool?</b>	There are no set times, but it is usually open around 10am after cleaning and closed at dusk.
<b>Is the pool heated?</b>	Yes, we try and maintain a temperature of 28° C.
<b>Is the pool private?</b>	No, the pool is shared with our other gites. It is 50m2 and surrounded by a large terrace, so there is plenty of space.
<b>Is there a BBQ?</b>	Yes, a charcoal BBQ and tools is available. (Charcoal is not provided).
<b>Is there a wood burner?</b>	No, the gite has underfloor heating.
<b>Are camper vans/tents permitted?</b>	No, we do not have a campsite licence.
<b>Can friends / family visit us here?</b>	Yes, but for fire safety regulations and insurance we are required to know who is on our property at all times, therefore we would be grateful if you could let us know if you are going to have visiting guests.
<b>Is there parking?</b>	Yes, we have car parking at your own risk.
<b>Can I bring my dog/cat?</b>	No, we do not accept pets. Except guide dogs.
<b>Can I charge my electric car at the gite?</b>	No, charging your vehicle is not permitted from our domestic supply. There are charging points in the local area which we can advise you on.
<b>Are there bats for the ping pong table?</b>	Yes, bats and balls are provided.
<b>Are there balls for the boules court?</b>	Yes.
<b>Can I arrive early and leave later?</b>	Arrival is after 5pm and departure time is 10am. We are happy to offer early check-in and / or late check-out for a small additional charge and subject to availability and other conditions. Please contact owners directly for details.